

**SCHEDULE L- TRAINING**  
11-X-21415 Telecommunication Equipment & Services  
Training (Section 3.2.14)

End User and system administration training are included in the installation cost unless otherwise stated in the Project SOW. Technical training can also be negotiated during the implementation process. If Ad-Hoc training is required after the implementation, initial training, and acceptance it will be provided on a Time and Material basis as noted below.

The all inclusive hourly rate for this category is defined as follows:

**Hourly Rate:**

**DESCRIPTION**

<u>Straight Time:</u> The fixed hourly rate for on-site T&M support during normal business hours of Monday to Friday, 8:00AM to 5:00 PM ET.	per hour	<b>\$105.00</b>
<u>Over Time:</u> The fixed hourly rate for on-site T&M support Monday to Thursday 5:01PM to 7:59PM ET to Friday 5:01 PM to 11:59PM	per hour	<b>\$158.00</b>
<u>Saturday All</u>	per hour	<b>\$158.00</b>
<u>Sunday All</u>	per hour	<b>\$158.00</b>
<u>Vendor Holiday</u>	per hour	<b>\$210.00</b>